

Card Purchase fee	£22 for STA Cashcard (includes £10 pre-loaded)	
Transaction fees		
UK purchase transactions	Free	
UK ATM withdrawals*	£1.50	
Overseas purchase transactions	Free	
Overseas ATM withdrawals*	£2.25	
Top up fees		
Bank transfer (BACS)	Free	
PayPoint	3%	
Post Office ®	£0.99 (max load £250)	
Online credit card	3% (max £750 load per 24 hour period)	
Online debit card load	3% (max £750 load per 24 hour period)	
Card limits	£2000 card	£5,000 card
Maximum card balance	£2000	£5,000
Maximum monthly load	£2000	£5,000
Maximum annual load	£2000	£20,000
Online credit card load (daily)	Not allowed	£1,500
Online debit card load (daily)	Not allowed	£1,500
Maximum weekly debit/credit card load	Not allowed	£2000
Maximum daily ATM withdrawal	£240 (Maximum of £150 per withdrawal)	£500
Maximum annual ATM withdrawal	£800	N/A
Information and Alerts		
Online balance & transactions	Free	
Check balance by automated phone service	Local call rate in UK, standard network rates if abroad	
Load alerts by email	Free	
Customer Care Lost and Stolen line	0845 872 0812 or +44 (0)20 7096 9441 from a mobile or overseas	
	Call rate 10p per minute from BT landline, standard network rates from abroad	
	Local call rate in UK, standard networks rates if abroad	
SMS Services		
Check balance by text	No extra charge - standard network rates apply	
Load alerts	£0.20	
Card to card transfers	£0.20	
Lock your card	£0.20	
Unlock your card	£0.20	
IVR Services		
Check balance by text	Standard network rates	
Card to card transfers	Standard network rates	
Lock your card	Standard network rates	
Unlock your card	Standard network rates	
Other Charges		
Paper Statement	£10	
Investigation fee	£20	
Closure		
Cancellation or Redemption Fee	£10.00	
Expiry	STA Cashcard 36 months	

*Some ATMs may charge an additional fee and should advise you before you confirm the transaction

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