

Manage your money

Managing your money while away from home couldn't be easier. The STA Travel Prepaid MasterCard® Cashcard account offers a range of great features and ways to help you manage your money.

Fantastic Features

Release funds from account to Card(s)

Store money safely in your account and release it to Cards as and when you need it.

Share money between Cards

You can move money securely from Card to Card, online, by text or by calling Customer Care* (please note, money shares cannot happen in India).

Move money from Card to account

You can move money between your account and your Card(s) or from your Card(s) to your account.

Check your balance

You can check your account or Card balances at any time.

Set balance and Top-up alerts

You can set alerts to let you know when money has been loaded and when your balance is getting low.

Ways to manage your money

Simply log-in online, call the automated telephone line or send a text.

1. Log-in Online: Log-in and choose 'account Summary' or 'Move Money' tabs
2. Call our automated telephone line: 0845 225 0043 or 020 7070 4907 (Open 24/7 - calls charged at uk local network rates, network rates vary abroad)
3. Text the bold words from the list below to 80777:

- BAL - Check total balance
- BAL **XXXX** - Check Card balance
- BAL ECC - Check account balance
- MOVE **amount** from **XXXX** to **XXXX** - Move Money from Card to Card
- MOVE **amount** from ECC to **XXXX** - Move Money from account to Card
- MOVE **amount** from **XXXX** to ECC - Move Money from Card to account

Notes

Amount indicates the **money** value and **XXXX** indicates the last 4 digits of the 16 digit Card number.

This service only applies if Cards are registered to the mobile number that the text is being sent from.

Balance updates by text: standard network rates apply when you text us. Text replies from us are FREE.

Move Money services by text, call or online: charged at 20p each.

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